



**TrueNet**  
**Communications**

a Fujitsu company

January 26, 2017

Brian Frosh  
Attorney General  
Office of the Attorney General  
Attn. Security Breach Notification  
200 St. Paul Pl.  
Baltimore, MD 21202

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To Whom It May Concern:

On behalf of TrueNet Communications, Inc. ("TrueNet"), I am writing to inform you about a recent incident in which personal information relating to Maryland residents may have been accessed by an unauthorized third party.

Specifically, a third party obtained unauthorized access to some of our employee information through a phishing-type attack in which an outside party posing as a TrueNet employee convinced another employee to provide a file containing employee information. The employee believed the email request for this file was a legitimate internal data request. The information was not obtained through a breach of TrueNet's information technology systems.

We will notify 18 Maryland residents of this incident. We will provide these individuals with an offer for 24 months of complimentary AllClear identity repair and credit monitoring services. Attached is a sample of the letter that we are providing to Maryland residents. We will continue to assess any additional actions needed to protect our employee information.

Please do not hesitate to contact me at (972) 841-0794 if you have any questions.

Sincerely,

Erich Schlegel  
President and CEO

Attachment



a Fujitsu company

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00001  
JOHN Q. SAMPLE  
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ANYTOWN US 12345-6789

## NOTICE OF DATA BREACH

January 27, 2017

On behalf of TrueNet Communications, Inc. ("TrueNet"), I am writing to inform you about a recent incident that involved personal information about you.

**WHAT HAPPENED.** On January 20, 2017, a third party obtained unauthorized access to some of your employee information through a phishing-type attack in which an outside party posing as a TrueNet employee convinced another employee to provide a file containing employee information. The employee believed the email request for this file was a legitimate internal data request. The information was not obtained through a breach of TrueNet's information technology systems. We regret that this incident occurred and take the security of personal information seriously.

**WHAT INFORMATION WAS INVOLVED.** We began investigating the incident as soon as we learned of it. We have determined that the incident involved the following personal information regarding 506 employees, including your name and Social Security number.

**WHAT WE ARE DOING.** We learned of and began investigating the matter on January 20, 2017 and quickly determined the nature and scope of the incident. We are currently communicating to all current and former employees whose information was involved and are offering free hotline support and credit monitoring. We will continue to assess any additional actions needed to protect our employee information.

**WHAT YOU CAN DO.** We recommend that you review the information provided in this letter for some steps that you may take to protect yourself against potential misuse of your personal information.

As an added precaution, we have arranged to have AllClear ID protect your identity for 24 months at no cost to you. The following identity protection services start on the date of this notice and you can use them at any time during the next 24 months.

**AllClear Identity Repair:** This service is automatically available to you with no enrollment required. If a problem arises, simply call 1-855-683-1172 and a dedicated investigator will help recover financial losses, restore your credit and make sure your identity is returned to its proper condition.

**AllClear Credit Monitoring:** This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. To use this service, you will need to provide your personal information to AllClear



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